

PRESS RELEASE



## UniCredit retains top spot as best global trade finance bank for customer service in Euromoney's Trade Finance Survey 2020

UniCredit is the best provider of customer services for all trade finance services globally, according to Euromoney's Trade Finance Survey 2020, which also saw the bank claim top global honours for customer services in Advisory, Financing, Overall Execution and Products, as well as in the regional Western Europe and Central and Eastern Europe (CEE) categories.

UniCredit also ranked #3 in the global Market Leader category, which combines market penetration, percentage of business and turnover data to create an overall ranking of the best trade finance banks in the world.

The survey, now in its ninth year, collates feedback from over 7,000 corporate banking clients, providing compelling evidence of UniCredit's product expertise, best-in-class customer service and deep understanding of its core European markets.

The breadth and depth of UniCredit's geographical coverage was underlined by #1 Market Leader positions in Austria, Bosnia and Herzegovina, Bulgaria, Czech Republic, Hungary, Italy, Romania, Russia, Serbia, Slovakia, Croatia and Turkey.

The bank also landed numerous #1 positions in the regional and country rankings for customer services, including recognition as the best provider of All Services in Austria, Bosnia and Herzegovina, Bulgaria, Czech Republic, Hungary, Italy, Romania, Serbia, Slovakia and Croatia.

"We are very proud of these results," says Richard Burton, UniCredit's Head of Corporate & Investment Banking. "We strive to continue delivering the highest-quality products and services to our customers – focusing on the development of innovative solutions tailored to our clients' needs. This Euromoney survey recognises our ongoing efforts in these areas as we continue to support the real economy and forge strong client relationships. These relationships are central to everything we do, and we would like to take this opportunity to thank all of our clients for their continued partnership and support."

UniCredit continues to invest in trade finance innovation – most notably through its award-winning client portal, Trade Finance Gate – and remains committed to meeting clients' needs through tailor-made trade finance and working capital solutions.

Milan, January 9, 2020

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