



PRESS RELEASE

Clients once again name UniCredit Best Trade Finance Bank in Central & Eastern Europe

- *Pan-European bank voted the number-one choice for trade finance in the Central and Eastern Europe region, as well as eight individual countries*

Milan, 19th February, 2025 - UniCredit has been recognised as Best Trade Finance Bank in Central & Eastern Europe and a further eight individual countries in Euromoney's latest Trade Finance Survey.

The survey, now in its fourteenth year, collected feedback from over 13,500 corporates and financial institutions, providing compelling evidence of UniCredit's product expertise, market-leading customer service and deep understanding of its core European markets.

Nikola Vuletić, President of the Management Board of UniCredit Bank Serbia, said: *"We are proud to be recognized for the eighth year in a row as the best provider of trade financing services in Serbia." We strive to always offer a wide range of services, designed to meet the unique financial needs of our clients, according to the specific circumstances in which they operate. We are grateful for the trust they give us, which is an additional incentive for us to continue in the same direction".*

"We are constantly working to simplify Trade Finance, reducing the costs and the risk for both us and our clients. In particular, we have looked to increase efficiency and transparency through digitalisation, with tools such as Trade Finance Gate offering real-time tracking, document management, and streamlined communication between clients and our team," says **Francesca Nenci, UniCredit's Global Head of Trade & Correspondent Banking**.

"At UniCredit, we combine global expertise with deep local knowledge to offer best-in-class trade finance solutions tailored to our clients' needs. Our global products factory ensures consistency and innovation, while our strong presence in each market across Central Europe and Eastern Europe allows us to understand our clients closely and provide them with the right solutions at the right time. This unique approach gives us a competitive edge, enabling us to support businesses with seamless, efficient, and highly customised trade finance services," comments **Teodora Petkova, Head of Central Europe and Eastern Europe of UniCredit**.

Widely regarded as the benchmark for the global trade finance industry, the survey ranks banks across countries and regions – assessing their levels of customer service, knowledge of customers' needs and the quality of their products.

A full breakdown of results are as follows.

UniCredit was voted:

- Central Eastern Europe Best Regional Trade Finance Bank
- Bosnia and Herzegovina's Best Trade Finance Bank
- Bulgaria Best Trade Finance Bank
- Croatia's Best Trade Finance Bank
- Hungary Best Trade Finance Bank
- Romania Best Trade Finance Bank
- Serbia Best Trade Finance Bank

- Slovakia Best Trade Finance Bank
 - Slovenia Best Trade Finance Bank
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UniCredit is a pan-European Commercial Bank with a unique service offering in Italy, Germany, Austria and Central and Eastern Europe. Our purpose is to empower communities to progress, delivering the best-in-class for all stakeholders, unlocking the potential of our clients and our people across Europe.

We serve over 15 million customers worldwide. They are at the heart of what we do in all our markets. UniCredit is organized in four core regions and two product factories, Corporate and Individual Solutions. This allows us to be close to our clients and use the scale of the entire Group for developing and offering the best products across all our markets.

Digitalization and our commitment to ESG principles are key enablers for our service. They help us deliver excellence to our stakeholders and creating a sustainable future for our clients, our communities and our people.