

Information notice

In accordance with the Law on Data Protection and UniCredit Group data protection standards, applied by UniCredit Bank Serbia j.s.c, as a member of UniCredit Group, we are providing you following information related to the processing of personal data related to you (hereinafter: Data Subject) by UniCredit Bank Serbia j.s.c. Belgrade (hereinafter: the Bank).

Data Controller

UniCredit Bank Serbia j.s.c. Belgrade, Rajičeva St. no. 27-29, Company number: 17324918.

Data Protection Officer

Within the implementation of the personal data protection standard imposed by Law on Data Protection and UniCredit Group, the Bank has appointed a Data Protection Officer to whom you may address any questions and requests related to your personal data at:

Email: dpo@unicreditgroup.rs

Mail: Jurija Gađarina 12, 11070 Novi Beograd

Categories of personal data being processed

The Bank processes the following categories of personal data:

1. Basic data
2. Contact data
3. Employment and assets data
4. Data related to family status and family members (in case of loan products for individual clients)

Purpose and legal basis of processing

The Bank processes personal data based on the law and the Data Subject's consent.

The Bank processes personal data with an aim of:

- Executing rights and obligations deriving from business relationship between the Bank and the Data Subject
- Executing legislative obligations of the Bank (in accordance with the Law on Data Protection and other relevant laws governing Bank's operations)
- Realization of legitimate interests of the Bank or third parties, unless these interests are prevailed by interests or basic rights and freedoms of the Data Subject, which require personal data protection (e.g. video surveillance of the business offices and area around them)
- Promotion/sale of products and services (Direct marketing) identified by profiling techniques, in case of existence of consent of the Data Subject

Bearing previous in mind, the submission of personal data by a Data Subject is necessary in order to conclude the business relationship and / or in order to exercise the rights and obligations arising from the business relationship between the Bank and Data Subject, as well as for the purpose of executing legislative obligations of the Bank. In case of not providing the necessary data, the Bank is unable to enter into a business relationship.

Submission of data for the purposes of promotion/sale of products and services (Direct marketing) identified by profiling techniques is not necessary in order to conclude the business relationship with the Bank, and the processing of this data is envisaged only in the case of existing consent of the Data Subject.

Personal Data recipients

The Bank has a right to forward the personal data of the data Subject, as well as the data on his/her related parties, documents related to Data Subject, as well as other data being considered as Bank secret, then the data on obligations per contracts concluded between the Bank and the Data Subject as well as on the manner of their settlement and the abiding to contractual clauses to:

- It's corporate bodies' members, it's shareholders, employees in the Bank;
- UniCredit Datacenter Via della Meccanica 1 37138 Verona Room A006;
- Unicredit Services S.C.p.A. Branch Germany, Am Tucherpark 12, 80538 München, Germany;
- UniCredit Group members of which the updated list you may find at <https://www.unicreditgroup.eu/consent> ;
- External Auditor of the Bank;
- Competent tax authorities for the purpose of data exchange with tax authorities of other countries based on the bilateral, multilateral agreements concluded, letters of intent for their conclusion or recommended guidelines for acting of the financial institutions on the territory of the Republic of Serbia;
- Credit Bureau of the Association of Serbian Banks;
- National Bank of Serbia;
- Other competent authorities and subjects which must have these data access as per the nature of their job;
- Third parties with whom the Bank has concluded Data Processing Agreement.

Personal Data may be sent out of the Republic of Serbia to other countries or international organizations only in accordance with the applicable regulation.

Personal data retention period

The Bank will process personal data collected for the purpose of execution of rights and obligations from the business relationship until the business relationship between the Bank and the Data Subject is valid except in cases when the Bank is obliged to keep the data even after the business relationship with the Data Subject is ended, based on the law (e.g. Law on Prevention of Money Laundering and the Financing of Terrorism which prescribes the obligation to keep the data and documentation in relation to a customer, for at least 10 years from the date of termination of the business relationship, execution of a transaction, and similar), Data Subject consent or legitimate interest (e.g. in case of legal dispute of the Data Subject with the Bank).

The personal data being processed only based on Data Subject consent are being processed in accordance with the purpose they have been collected for, i.e. until the Data Subject withdraws his/her consent.

Data Subject rights related to personal data processing

Subject has a right to access the personal data being processed by the Bank.

In cases stipulated by the regulation in the area of personal data protection, the Data Subject has a right to require rectification, update, erasure, as well as right to object and right to restriction of processing.

Under the conditions set by the regulation in the area of personal data protection, the Data Subject has a right to personal data portability, i.e. right to receive the data he/she previously provided to the Bank for the purpose of transfer to another controller, as well as to ask for transfer of his/her data directly to the other controller by the Bank, in case this is technically feasible and if, in accordance with the Bank's estimation, the relevant security standard of data transfer is ensured.

The right to lodge a complaint with a supervisory authority

The Data Subject has a right to lodge a complaint with a supervisory authority (Commissioner for information of public importance and personal data protection) regarding the personal data processing related to him/her.

Freedom of providing consent and possible consequences in case of not providing the consent for personal data processing

Providing of consent for personal data processing is voluntary.